HANCHU ESS Low-voltage energy storage system use training

2022-06

Contents

1 Product Description

Home Energy Storage Solutions Product introduction (features, functions, parameters) Competitive Analysis

-

2 **Product Installation**

Battery installation Battery debugging Logger installation

3 Platform Introduction

Platform operation process Platform page introduction Platform function introduction

4 Common Troubleshooting

Home Energy Storage Solutions



✓ Safety and Stability

10-year design life, efficient monitoring by intelligent BMS ✓ Reduce electricity costs

Using solar energy reduces electricity consumption to the grid and reduces electricity costs.

System digital monitoring
Platform monitoring/Remote
control/Intelligent learning
/Digital management

 Strong adaptability
Modular design/multi-protocol access/portable installation ✓ Free control of energy
Select different times and different
loads to release and use the
energy stored in the battery.

✓ No fear of power outages
External power failure, the home
can still operate normally, ensuring
that important loads continue to
work.

Product Features



Product Functions

Basic Safety function Over voltage protection, under voltage protection, over current protection, short circuit protection, over temperature protection, etc.	Battery capacity calculation function Real-time calculation of battery SOC, the full capacity and current capacity of the battery pack can be set through the host computer, and a complete charge and discharge cycle can be performed once, and the capacity after the cycle can be automatically configured	Charge balance function The charge equalization strategy can be set flexibly, which can effectively improve the battery life and cycle life
LED light status indication function With 6 LED indications, 4 remaining battery capacity indicators, 1 running indicator and 1 alarm protection status indicator	ED light status indication functionSmart key switch functionith 6 LED indications, 4 remaining ttery capacity indicators, 1 running dicator and 1 alarm protection status dicatorIntelligent one-key switch design, can be manually turned off when not in standby power state, long press the button to reset the BMS by software or hardware and clear various abnormal states	
Historical data storage function With historical record storage function, the storage capacity is not less than 500 records, which is convenient for system monitoring, analysis and maintenance	Parallel communication function The parallel communication function can be realized through the RS485 interface. After the parallel connection, the host computer can cyclically monitor the battery pack data.	Hardware voltage detection function The BMS design is equipped with a unique hardware detection protection circuit. Ensure that the BMS can run safely and reliably for a long time under abnormal conditions

Product parameters

HANCHUESS	0

HOME ESS LV-3.2K				
Nominal ene	ergy	3.2kWh		
Cell type		Lithium Iron Phosphate(LiFePO4)		
depth of disc	narge	100%		
Operating voltag	je range	48 ~ 57.6V		
standard vol	tage	51.2V		
Standard charging	g current	40A		
Standard discharge current		60A		
weight		35Kg		
size		480*300*160mm		
range of working	charging	From 0 ~ 50°C		
temperature	discharge	From -10~50°C		
humidity	,	≤95%		
cooling typ	be	nature		
Protection c	lass	IP54		
communicat	ion	CAN/RS485		
energy (LVES-E	Series)	3.4kWh/6.8kWh/10.2kWh/13.6kWh/17kWh/ 20.4kWh/23.8kWh/27.2kWh		
Safety		IEC 62619		
transportat	ion	UN38.3		

Competitive Analysis

	Comparative analysis of mai	n features
Project	alphaESS	HANCHU ESS
module energy	10.1KWh	3.2kWh
depth of discharge	96%	100%
Operating Voltage	45V-54V	43.2V-57.6V
Number of expandable modules	6	8
Protection class	IP21 (Indoor)	IP54
communication method	CAN and RS-485	CAN and RS-485
Inverter can be supported	alphaESS (ODM)	Growatt, SMA, GoodWe, Deye, Victron, LuxPower, Voltronic Power, Sofar Solar and other mainstream inverters in the market

The single module is compact and can meet the energy storage needs of small households. It can support multiple expansion modules, flexible expansion, and can also meet the needs of large-capacity household energy storage.

The capacity is not false, the discharge depth is up to 100%, the working voltage range is wide, and the use is efficient.

Multi-protocol adjustment can support mainstream inverter manufacturers in the market.

Battery installation process

Flow chart of installation steps:



Notice: For detailed installation instructions, please refer to the user manual or quick installation guide

Please make sure the installation location meets the following conditions:

- The installation and usage environment need to comply with local laws and regulations of lithium battery products and relevant international national and regional standards.
- ✓ Install the battery in a dry, well-ventilated environment and secure the battery on a sturdy, level support surface.
- Avoid water accumulation in the installation position, and keep away from water sources such as faucets, sewer pipes, sprinklers to avoid water infiltration.
- ✓ The environment around the installation position is clean, and there is no large amount of infrared radiation, organic solvents and corrosive gases, etc.
- ✓ When the battery is running, the temperature of the chassis and heat sink will be relatively high, please do not install it in a place where it is easy to touch.
- ✓ When the battery is running, do not block the vents or cooling system to prevent high temperature fires.
- ✓ Please choose a sheltered installation site, or build an awning to avoid direct sunlight or rain.

Product Appearance

(-) negative electrode of battery
one connected to the battery
one connected to the battery or
the Inverter

(+) positive electrode of batteryone connected to the batteryone connected to the battery orthe Inverter

CAN: Communication interface with inverter Connect the battery and the inverter with the power cable





WIFI:

Connected to the logger to monitor and transmit battery status information

RS485: Communication interfacet between batteries Connect the batteries with the power cable

DIP

Address and Protocol Selection

Capacity indicator

State	Charge					Discharge			
capacity indicator	L1●	L2●	L2• L3• OFF OFF		L4● L1●		L3●	L4●	
0~25%	FLASH 2	OFF			ON	OFF	OFF	OFF	
25~50%	ON	FLASH 2	OFF	OFF	ON	ON	OFF	OFF	
50~75%	ON	OFF	FLASH 2	OFF	ON	ON ON	ON ON	OFF ON	
$75 \! \sim \! 100\%$	ON	ON	ON	FLASH	2 ON				
Running lights		0	N			FLA	SH 3		
	•	• •	•	AIM	• RUN				

Flash Description

Flashing method	ON	OFF
Flash 1	0.25s	3.75s
Flash 2	0.5s	0.5s
Flash 3	0.5s	1.5s

Status Indicator

State	Abnormal event	RUN	ALM	LED
			\bullet	• • • •
Shutdown		OFF	OFF	ALL OFF
	Normal	FLASH 1	OFF	ALL OFF
Standby	Alert	FLASH 1	FLASH 2	ALL OFF
	Protect	OFF	ON	ALL OFF
	Normal	ON	OFF	According to the battery indicatorHighest indicator LED flash 2
	Overvoltage alarm	ON	OFF	According to the battery indicatorHighest indicator LED flash 2
Charge	Overcurrent, temperature alarm	ON	FLASH 2	According to the battery indicatorHighest indicator LED flash 2
	Overvoltage protection	FLASH 1	OFF	ON
	Overcurrent Protection	ON	OFF	According to the battery indicatorHighest indicator LED flash 2
	Normal	FLASH 3	OFF	According to the battery indicator
	Alert	FLASH 3	FLASH 2	According to the battery indicatorHighest indicator LED flash 3
Discharge	Undervoltage protection	FLASH 1	FLASH 2	According to the battery indicator
	Overcurrent, short circuit, temperature, reverse connection, protection	OFF	ON	ALL OFF

Definition of DIP

		Addres	s dial	Master protocol		D 1	
Address	#1	#2	#3	#4	#5	#6	Kemark
1	ON	0FF	OFF	0FF	0FF	ON	Master
2	OFF	ON	OFF	0FF	0FF	OFF	Slave
3	ON	ON	OFF	0FF	0FF	OFF	Slave
4	OFF	OFF	ON	0FF	0FF	OFF	Slave
5	ON	0FF	ON	0FF	0FF	OFF	Slave
6	OFF	ON	ON	0FF	0FF	OFF	Slave
7	ON	ON	ON	0FF	0FF	OFF	Slave
8	OFF	0FF	0FF	ON	OFF	OFF	Slave
9	ON	OFF	OFF	ON	OFF	OFF	Slave
10	OFF	ON	0FF	ON	0FF	OFF	Slave
11	ON	ON	OFF	ON	0FF	OFF	Slave
12	OFF	0FF	ON	ON	OFF	OFF	Slave
13	ON	OFF	ON	ON	0FF	OFF	Slave
14	OFF	ON	ON	ON	OFF	OFF	Slave
15	ON	ON	ON	ON	0FF	OFF	Slave

DIP address reference table

- Address 1 is defined as (Black dot is OFF state at the bottom, and ON state at the top), others adopt secondary system as shown in the table on the right.
- Master dial setting: The battery factory defaults to master mode and does not need to be changed (1:0N,6:0N, 2-5:0FF)
- Slave dial setting: Dial address is 2-15,#5 need to be dialed off.
- Master protocol address(5:0FF,6:0N)supports the HANCHU ESS /Lux Power protocol, and address (5:0N, 6:0N) supports Victron and SMA protocols.

Attachment check



Tool preparation







Protective battery products must be worn and maintained during the installation process.

Safety gloves

Safety glasses

Safety shoes

Installation Tools: tools needed in the process of installing battery, more effective to improve installation efficiency

Ruler	Determine the exact location of the battery installation	mark location of Metal bracket maker pen	Drill holes in the wall Electric transfer
Hammer	Fixed expansion bolt tube	locking screw Phillips screwdriver	Fixed ground screw Torque screwdriver

Battery installation

Step 1: Locate drill holesinin the wall

Use the bracket as a template to make positioning holes onin the wall, mark the positions of the 6 holes, and then drill 10mm holes to ensure that the depth of the holes is greater than 60mm.



Step 2: Fix the Wall Mount Bracket

Fit the expansion tube into the hole and pull tight, then use the expansion screw to install and secure the wall mount bracket to the wall.





Step 3: Fix the battery

Fit the expansion tube into the hole and pull tight, then use the expansion screw to install and secure the wall mount bracket to the wall.



Power cable connection

Step 1 : Power connections between two batteries

Use power cable 1 to connect the negative pole (P- terminal) of battery pack A to the negative pole (P- terminal) of battery pack B, and use power cable 2 to connect the positive pole (P+ terminal) of battery A to the positive pole (P+ terminal) of battery B.

Step 2 : Power connections more than two batteries

Analogy derivation, more than two batteries connections, connect the negative poles (P-terminal) between the adjacent batteries, and connect the positive poles (P+ terminal) between the adjacent battery.

Step 3 : Connect the battery to the inverter power supply

After the batteries are connected according to Step 1-2, connect the negative pole (P- terminal) of the battery A and the BAT - terminal of the inverter with the power cable 3; connect the positive pole (P+ terminal) of the battery A and the BAT + terminal of the inverter with the power cable 4.



Note: Ground the battery before making the power cable connection

When the inverter is electrically connected, the inverter and batteries need to be powered off. Hear a sound locking into place as the cable connects to the terminal. It is forbidden to mix batteries of different brands, specifications and batches, otherwise it will cause system failure.

Communication connection

Step 1 : Connect the CAN communication line

Use the CAN communication cable to connect the inverter to the battery's CAN port.

Step 2 : Connecting the RS485 communication line between two batteries

Use the RS485 communication line to connect the batteries in sequence through the RS485 port.

Step 3 : Connecting the RS485 communication line more than two batteries

Use the RS485 communication line to connect the adjacent batteries in sequence through the RS485 port.



Note: The connection between the inverter and the battery must be connected to the CAN communication port of the battery, otherwise communication cannot be performed; similarly, the connection between the batteries must be connected to the RS485 port.

Debugging

1.M are	ake sure the cables connected properly	Step 1:Make sure the powercables and communication lines are properly connected and securely assembled
2.Ba	attery address setting	Step 2 : Master dial setting: The battery factory defaults to master mode and does not need to be changed (1:ON,6:ON,2-5:OFF)。 Slave dial setting: Dial address is 2-15 ,#5 need to be dialed off.
3.Tu	Irn on the inverter	Step 3 : Close the circuit breaker switch on the inverter.
4.Turn on the battery		Step 4: Press the power switch and turn on the battery pack in turn. Observe whether the status of the indicator on the battery panel is normal('RUN' green light blinking, 'ALM' light off)
5.In	verter protocol selection	Step 5: On the inverter, the battery manufacturer chooses the HANCHU ESS protocol, or chooses the inverter's own protocol (protocol 6). Then you should see the normal status information of the battery from the inverter, such as voltage, SOC, etc
6.Inv and	verter setting forced charge discharge	Step 6: Set the inverter to charge and discharge the battery for 5 minutes
Note:	The shutdown procedure is opposit When the system starts, ensure the protection fault.	e to the startup process, first shut down the battery; then disconnect the circuit breaker of the inverter. boot sequence of each equipment, otherwise it may cause pre-charging and trigger the circuit breaker

Inverter settings



Inverter Selection Protocol 6

<	LUØF	POWE	R™	8
设备:	126200	6158	•	全部读取
应用设置				展开 🔻
充电设置				收起 🔺
充电功率百分	计比(%)		[0, 100]	设置
AC充电使能				\bigcirc
AC充电功率	百分比(%)		[0, 100]	设置
AC充电SOC	限值(%)		[0, 100]	设置
AC充电起始I	时间1	[0,23] :	[0, 59]	设置
AC充电结束	时间1	[0,23] :	[0, 59]	设置
AC充电起始I	时间2	[0,23] :	[0, 59]	设置
AC充电结束I	时间2	[0,23] :	[0, 59]	设置
AC充电起始I	时间3	[0,23] :	[0, 59]	设置
AC充电结束I	时间3	[0,23] :	[0, 59]	设置
电池充电优势	L L			\bigcirc

Inverter settings allow charging and discharging for 5 minutes each

Logger installation



1.APP download:

Download method ①: Directly scan the QR code of the manual to download Download method ②: website downloadhttps://www.hanchuess.com or https://client.hanchuess.com

2.Register an account:

Go to the website(https://iess.hanchuess.com) to register.

3.Logger installation:

Assemble the Logger with the Loggerinterface on the battery

4.Connect Network:

Connect to local network via APP

5.Create a station:

Enter product information to Create a station

6.Add device:

Enter the SN and CODE code of the battery and Logger to add the device

7.Status view:

Click the device and switch page to view the system status information

Notice: For detailed installation instructions, please refer to Monitor Usage Guide

Platform operation process



Platform page introduction

Dashboard:

shows the data statistics of relevant stations and device directly or indirectly belong to the current account,

Monitoring Center:

This part shows the list to be monitored, including the list of stations belong to this account directly and indirectly, and the list of devices and events belong to these stations

Analysis Center:

This section mainly views historical information about the station and device

Management Center:

This part shows the management of its business and users. In business management



Platform function- Dashboard

ashboard						TimeZone (GMT+8)	English ~ hanchu
Station Overvie	w	Device Over	view		Event boa	ard	One Week
16		Total Log	gger 2	or-	Event Type		Opened Time
I O kWh		4 Ba	ttery 2	line 1	8 Fault	Charge MOS failure	2022-06-13 18:22:43 (GN
					Protect	Differential pressure protection	2022-06-13 18:21:42 (GN
(¢)		C Exception	Alarm	1	8 Fault	Charge MOS failure	2022-06-13 18:21:42 (GN
0 kWh	0 kWh	0	Fault	1	Ø Alarm	Single cell low voltage alarm	2022-06-13 18:20:42 (GN
		1	Protect	1	S Fault	Charge MOS failure	2022-06-13 18:19:42 (GN
(7)			Tiotoot		< 1 2	>	
0 kWh	0 kWh	-O- Device Increas	One Week	One Month			
Nearly 30 days Charge	Nearly 30 days Discharge	1			Station D	istribution	
					Station	Istribution	
Ø	•	0					
0 kWh	0 kWh	2022-06-09 20	22-06-12	2022-06-15			
Daily Charge		Alarm Pi	rotect 🛑 Fa	ault			
-O- Station Add	Week One Month	2					
4	A	1					
3							

> Station Overview:

This section displays information about all stations belong to the account directly and indirectly, including the installed capacity, charge and discharge capacity of daily, monthly, and accumulated, and the number of stations created.

> Device Overview:

This section shows the Overview of all devices in the stations, including

the number of devices in different states.

Event Board:

displays recent events, including alarms, protections, and faults.

> Station Distribution:

This part shows the location Distribution of all stations belong to this account directly and in directly

Platform function-Monitoring Center

	s	Station						TimeZone (GM	T+8) English ~ hanchu O
Dashboard								5	7 C Create Station
Monitoring center	^	Name	Туре 🗢	General Distributor	Distributor	Installer	Client	TimeZone	Action
Station		HanChu Plant 05	Residential	hanchu		-	HanChu User 02	GMT+1	Device Event History Delete
Event		HanChu Plant 04	Residential	hanchu		HanChu Installer 01	HanChu Installer User 01	GMT+1	Device Event History Delete
Analysis center	~	HanChu Plant 03	Residential	hanchu	-	HanChu Installer 01	-	GMT+1	Device Event History Delete
🛛 Management Center	v	HanChu Plant 02	Residential	hanchu	-	-	HanChu User 01	GMT+1	Device Event History Delete
		HanChu Plant 01	Residential	hanchu				GMT+1	Device Event History Delete
		4				_			•
V 1.0.3				1	D/page v <	> Go to 1			Total 5

> Station:

You can add and delete Station, and monitor and view detailed status information of Stations

Device:

You can add and delete devices, and monitor and view detailed battery status information

> Event:

You can view various types of information (alarm, protection, failure, and status) that occur on devices in the Station.

Platform function-Analysis Center

FOR BUSINESS	Station History			TimeZone (GMT+8) English v hanchu O
Dashboard					0
Monitoring center V	Station Name	Total Charge(kWh)	Total Discharge(kWh)	Quantity of Device	Action
Analysis center	HanChu Plant 05	0	0	Battery: 1 Logger: 1	Detail
History ^	HanChu Plant 04	0	0	Battery: 0 Logger: 0	Detail
Station History	HanChu Plant 03	0	0	Battery: 0 Logger: 0	Detail
	HanChu Plant 02	0	0	Battery: 1 Logger: 1	Detail
C management Center	HanChu Plant 01	0	0	Battery: 0 Logger: 0	Detail
V 1.0.3		10/pa	age V C Co to 1		Total 5

> Station History:

Showing the historical data in unit of the Station, can view the historical data of the Station every day, and display its historical data in the form of charts

> Device History:

Showing the historical data in unit of the device, can view the historical data of the device every day, and display its historical data in the form of charts

Platform function- Management Center

		Business						Tim	eZone (GMT+8) English ~ hanchu O
Dashboard									Add Business
Monitoring center	e	Account	Business Name	Role	Country	Premission Template	Own Plants	Total Plants	Action
Analysis center 🗸 🗸	·	test	test	Installer	Spain	DefaultRoleForInst aller	0	0	Edit Edit Merch Permission Reset Password
Management Center ~		hanchuinstaller01	HanChu Installer 01	Installer	United Kingdom	DefaultRoleForInst aller	1	2	Edit Edit Merch Permission Reset Password
Customer relationship ^		hanchudistributor0 1	hanchu distributor 01	Distributor	United Kingdom	DefaultRoleForDist ributor	0	0	Edit Edit Merch Permission Reset Password
Business									
					10/page ~		Go to 1		Total 3
V 1.0.3									iotai o

> Business:

Business newly added under this account are directly belongs to this account. If you want to create an installer belongs to a distributor directly, you need to first create a distributor belongs to this account, then log in with the distributor account, and then create an installer belongs to this distributor account directly

> Client:

Users can be managed, including account addition, deletion, and authority management

DefaultRoleForDistributor: default distributor permission, can do anything except view the history and realtime data item of cells

RoleForDistributorWithCellview: can view the real-time data item and cells data history.

Common Troubleshooting

No.	Fault	Fault description	solution		
1	Communication fail	The inverter cannot communicate with the battery	Select 6 for the battery DIP dial protocol, and select 6 for the inverter side protocol		
2	Network distribution failed	Unable to connect to WI-FI network	Long press the button for more than 6s to reset and reconnect		
3	Unable to add device	The device cannot be successfully added to the platform station	Check whether the device SN code is entered correctly, and refresh the webpage again		

THANK YOU